

# Southern Explorations Cancellation Policy

Except cancellations by you that occur as a result of other reasons stated in the full terms & conditions, a cancellation by you must be in writing and must actually be received by Southern Explorations. Other situations can result in a cancellation by you. These situations are stated throughout the terms & conditions.

All cancellations by the Customer are subject to a cancellation fee. Cancellation fees are per person and calculated based on the Tour Start Date. If you cancel,

91 or more days before...	\$500 per person if you cancel
31 to 90 days before...	50% of the Trip Cost
less than 30 days before...	100% of the Trip Cost

In addition to the fee stated above, the following will be added to and part of the cancellation fee per person: any cancellation fees, surcharges, or nonrefundable deposits charged to Southern Explorations by its vendors and suppliers, such as individual hotels, airlines or other third parties.

**Some Galapagos, Antarctica and Amazon vessels apply a different cancellation schedule. In this case, the vessel's cancellation policy is in addition to Southern Explorations' cancellation policy.**

Cancellation fees will be withheld from existing deposits or other payments by you to Southern Explorations. If the cancellation fees total more than the existing deposits or other payments, then you must pay the outstanding balance within 30 days. If the cancellation fees total less than the existing deposits or other payments, then the remaining balance will be refunded to you.

No partial refunds will be given for unused hotel rooms, meals, sightseeing trips, trekking arrangements, or other segments or portions of your trip for any reason whatsoever. The Trip Cost is quoted as a package and refunds and credits are not given for services not used.